

INKJET CODING COMPONENTS QUALITY POLICY

For us, the satisfaction of our customers is our main objective and reason for being. The quality of our service is adapted to the needs of each customer and involved parties.

For this purpose, the Executive Management of INKJET CODING COMPONENTS defines, establishes this policy for its activity of "PURCHASE AND SALE OF INDUSTRIAL SUPPLIES AND INKJET INKS FOR MARKING AND INDUSTRIAL CODING" in order to establish our work philosophy. General directives and objectives that guide us down to Quality are captured in this Policy, appropriate for the purpose of our company and activity, and keeping in mind the context of our company, in order to serve as a support in a strategic direction.

Inside the Quality Management System, the Executive Management of INKJET CODING COMPONENTS commits to:

- ✓ **Communicate to all our workers, through this policy, the importance of satisfying the requirements of the customer and involved parties and other possible necessary requirements to develop our work and activity.**
- ✓ **Transmit this policy, communicating it to our employees and involved parties, training our staff and motivating them for a constant improvement.**
- ✓ **Ensure that we establish the Quality objectives for each year based on the general objectives set forth in this policy.**
- ✓ **Review and audit the defined System at least once a year.**
- ✓ **Allocate the necessary human and material resources to achieve the adequate implementation and evolution of the chosen and defined System.**
- ✓ **Train and motivate the staff.**
- ✓ **Collaborate with suppliers to engage them in the quality of their supplies.**
- ✓ **Evaluate customer service's level through a continuous communication with them.**
- ✓ **Continuous assessment "No Quality" in order to promote Quality improvements.**
- ✓ **Comply with the legislation that affects us.**

We aim to achieve full satisfaction of our customers by accomplishing their requirements and giving them an honest, effective and satisfactory service.

D. Javier Gordoncillo Viguera, Managing Director of INKJET CODING COMPONENTS
Logroño, December 20th, 2017

